#### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF AMERICAN OPERATOR
SERVICES, INC., FOR A CERTIFICATE OF
CONVENIENCE AND NECESSITY TO PROVIDE
INTRASTATE OPERATOR ASSISTANCE RESOLD
TELECOMMUNICATION SERVICES AS A
NONDOMINANT CARRIER

)

CASE NO. 10130

### ORDER

on October 4, 1988, an informal conference was held pertaining to the above-styled matter. Notice was given to all intervenors of record, and the informal conference was attended by representatives of VeriCall Services, South Central Bell Telephone Company, and American Operator Services, Inc. ("AOSI").

At the informal conference there was considerable discussion of the substantive issues of the application of AOSI for authority to provide service within Kentucky. A memorandum summarizing the informal conference was prepared by the Commission Staff and has been made a part of the record of this case. On October 20, 1988, AOSI filed comments on the Staff memorandum.

The Commission is of the opinion that AOSI's application may be considered without a formal public hearing. The Commission is also of the opinion that in order to develop a complete record and discussion of the many issues in this case, AOSI and the intervenors should have the opportunity to file comments or

summaries of their positions on the various issues identified and discussed during the pendency of this case. Therefore, the Commission finds that the procedural schedule attached as Appendix A shall be established in order to complete the record relating to AOSI's request for authority.

Having reviewed certain confidential exhibits filed by AOSI, the Commission is of the tentative opinion that AOSI has apparently provided and billed for services within Kentucky in violation of KRS 278.160. AOSI and the intervenors may file comments relating to the issue of possible refunds, and AOSI may request a public hearing to consider the refund issue.

BE IT SO ORDERED.

Done at Frankfort, Kentucky, this 14th day of November, 1988.

PUBLIC SERVICE COMMISSION

Robert M. Drus
Vice Chairman Willeams)

ATTEST:

Executive Director

## APPENDIX A

# APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 10130 DATED 11/14/88

Any supplemental evidence in support of AOSI's application to be filed by
Comments of intervenors due on or before
Reply comments of AOSI due by
Request for hearing due on or before12/09/88